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VIA FACSIMILE NO.: 703-872-9306

File No.: SWA01 P-106

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: 09/995,971 Confirmation No. 1022  
In re Application of: L. Lloyd WILLIAMS  
Filed: November 28, 2001  
Group Art Unit: 2645  
Title: METHOD FOR PROVIDING ACCESS  
TO A VOICE MAIL SYSTEM  
Examiner: Olisa ANWAH  
Attorney Docket No.: SWA01 P-106  
Customer No.: 28101

Mail Stop Amendment

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
U.S.A.

Dear Sir:

AMENDMENT

In response to the Office Action dated March 31, 2004, please amend the above-identified patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks/Arguments begin on page 13 of this paper.

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File No.: SWA01 P-106

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No.:	09/995,971	Confirmation No. 1022
In re Application of:	L. Lloyd WILLIAMS	
Filed:	November 28, 2001	
Group Art Unit:	2645	
Title:	METHOD FOR PROVIDING ACCESS TO A VOICE MAIL SYSTEM	
Examiner:	Olisa ANWAH	
Attorney Docket No.:	SWA01 P-106	
Customer No.:	28101	

**OFFICIAL**

**Mail Stop Amendment**

Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450  
U.S.A.

Dear Sir:

**CERTIFICATION OF FACSIMILE TRANSMISSION**

I hereby certify that the following papers are being facsimile transmitted to the Patent and Trademark Office on the date shown below:

1. AMENDMENT (17 pages)
2. CLAIMS AS AMENDED form (1 page)

**YOU SHOULD RECEIVE A TOTAL OF NINETEEN (19) PAGES.**

Dated: June 29, 2004.

Donna J. Raaymakers  
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FSB:djr  
SWA01 P-106

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : L. Lloyd Williams Group Art Unit : 2645  
 Serial No. : 09/995,971 Examiner : Olisa Anwah  
 Filed : November 28, 2001  
 For : METHOD AND SYSTEM FOR PROVIDING ACCESS TO A VOICE MAIL SYSTEM

Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Col. 1		Col. 2	Col. 3	Small Entity		Other Than a Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	Rate	Add'l Fee
Total Claims	* 40	Minus	** 40	= 0	x \$ 9	\$ -	x \$ 18	\$ 0
Independent Claims	* 4	Minus	*** 5	= 0	x \$43	\$ -	x \$ 86	\$ 0
First Presentation of Multiple Dependent Claims \$145						\$ -	x \$290	\$ 0
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ -		\$ 0

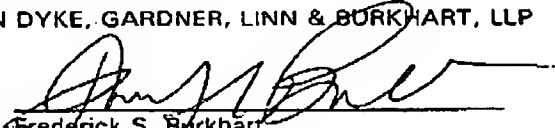
- \* If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3
- \*\* If the "Highest No. Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space.
- \*\*\* If the "Highest No. Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space.

The "Highest No. Previously Paid For" (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior amendment or the number of claims originally filed.

1. ☐ Small entity status of this application 37 CFR 1.9 and 1.27 has been established by a verified statement previously submitted or is enclosed.
2. ☒ No additional fee is required.
3. ☐ A check in the amount of \$  is attached.
4. ☒ Please charge any fees due to Deposit Account No. 22-0190.

VAN DYKE, GARDNER, LINN & BURKHART, LLP

Dated: June 29, 2004.

By:   
 Frederick S. Burkhardt  
 Registration No. 29 288  
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 Grand Rapids, Michigan 49588-8695  
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FSB:djr  
 SWA01 P-106